

WE'RE HERE TO HELP

Your EAP can help with the following issues and concerns:

Emotional & Mental Health

- Stress, Anxiety and Depression
- Anger Management
- Grief and Loss
- Life Transitions
- Illness and Disability

Family

- Parent-Child Conflicts
- Coping with Serious Illnesses
- Elder Care Issues
- Single Parenting
- Child Care Issues

Relationships and Marriage

- Separation and Divorce
- Communication Problems
- Conflict Resolution
- Domestic Violence

Workplace

- Reorganizations
- Workplace Conflicts
- Harassment
- Team Building

Substance Abuse/Addictions

- Alcohol and Drug Problems
- Prescription Drug Misuse

Financial

- Problem Gambling
- Household Budgeting
- Credit Counseling
- Retirement Planning

Legal

- Civil and Consumer Issues
- Criminal Legal Issues

CALL 1-800-847-7240

For confidential assistance, please call our toll-free number at any time.

We're here for you
24 hours a day, 7 days a week.

TTY/TDD hearing impaired services are available.
Interpreter services are available in over 140 languages.



ABOUT HEALTH MANAGEMENT SYSTEMS OF AMERICA (HMSA)

Health Management Systems of America is a nationally recognized leader in behavioral healthcare services. Established in 1980, HMSA provides Employee Assistance Program (EAP) and Work-Life services to thousands of corporate clients. With a credentialed network of behavioral health professionals in 3,000+ cities across the country, HMSA is everywhere you need us to be.

HMSA HEALTH MANAGEMENT SYSTEMS OF AMERICA

HEALTH MANAGEMENT SYSTEMS OF AMERICA **HMSA**

Welcome to Your

EAP

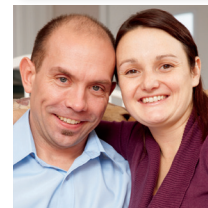
EMPLOYEE ASSISTANCE PROGRAM

■ Short-term Counseling

■ Referral Services

■ Work/Life Resources

■ Legal/Financial Resources



What is an EAP?

Life can be challenging. We're constantly trying to balance our careers, families, leisure activities, health and wellness. It's not easy...and every now and then we all can use a little help.

The Employee Assistance Program (EAP) is a problem resolution and referral service designed to help you with your personal, family and job issues. It's free, voluntary and **strictly confidential**. So...why not take advantage of it?



COUNSELORS AVAILABLE 24/7

Health Management Systems of America (HMSA) is available to assist you with any issue or problem... 24 hours a day, 7 days a week.

To speak with an EAP professional, call

1-800-847-7240



WHAT TO EXPECT WHEN YOU CALL

An EAP professional will:

- Help you assess the problem
- Provide short-term resolution, when appropriate
- Assist you in selecting a local resource, when absolutely necessary to go outside the EAP

WHAT WILL USING THE EAP COST?

EAP services are provided at no cost to you as an employee benefit. If a referral is needed to a provider outside of the EAP, your EAP professional will coordinate with your healthcare insurance or offer an affordable community resource.

WHO CAN USE THE EAP?

Employees and immediate family members are eligible to use the EAP services. Domestic Partners and Life Partners residing with the employee are also eligible.

CONFIDENTIAL

All contact with your EAP is private and confidential. No information about you will be provided to anyone without your written consent.

ONLINE RESOURCES

Valuable work/life resources are available online at www.my-life-resource.com.

Username: hmsa
Password: myresource

Login today for:

- Legal and financial resources
- Wellness information
- Elder Care providers
- Child Care providers
- Informational resource articles

